



CHRIS SOUTAR

DIRECTOR OF MANAGED SERVICES

Entré NetMonitor is powered by the best-in-class, industry leading program with the most robust tools for remote monitoring. IT Managers stay ahead with automated monitoring of availability, performance, and user-experienced problems. Fix issues quicker with timely information on system status, allowing you to stop small problems before they become costly and stressful disasters. Don't have an IT Manager? You can rely on Entré to monitor your reports. We'll alert you of potential problems and offer solutions to resolve them.

Managed Continuity

Managed Continuity helps you to protect your systems, minimize data loss and keep your business running by:

- Monitoring the status of your IT Environment
- Producing regular reports with bi-annual consultant meetings
- Highlight potential issues
- Minimize downtime
- Provide Help Desk Support to get you up and running
- 24/7 Alerting of Servers, Workstations, SNMP & Network, Website, and Virtual Machines

Managed Security

Managed Security helps to protect your systems, minimize data theft and safeguard your business by:

- Monitor security of your systems
- Analyze risks and threats
- Produce regular reports
- Run anti-virus software
- Protect your email
- Offer consultancy support & advice
- Develop guidance and policies
- Test your systems against hacking and intruder invasion

Managed Workstations

Managed Workstations helps look after your IT by providing a continuous service health check through the following:

- Take Control™ remote access—Entré can take control of your server and PC's to solve the issues using our Help Desk Technician or Technical Engineer
- Patch Management
- Highlight potential risks
- Update and upgrading software
- Enhance performance
- Reduce downtime
- Help Desk—Monday-Friday (8AM-5PM) Support only a phone call away